



The information provided is for your convenience and does not represent any endorsement or sponsorship on behalf of IAC.

ID/DD Friendly Electronic Health Records in alphabetical order

- eVero – www.eVero.com
- Foothold – www.footholdtechnology.com
- PrecisionCare – www.precisioncare.com
- Therap – www.therapservices.net

Basic EVV Systems in alphabetical order

- Celltrak – www.celltrak.com/mandated-evt
- MITC – www.mitcagencies.com/evt-solutions/
- Santrax (Sandata) - www.sandata.com/our-platform/santrax-point-of-care/

Important things to consider

When choosing a vendor, you should evaluate them both in terms of your immediate and long-term needs. Ensure that additional components that you may wish to add later will be seamless in terms of integration.

Get it in writing that any and all current or future modifications that will be required of their system due to new Federal, NY State or OPWDD mandates will fall upon them and be updated at no cost to you.

Carefully evaluate both the start-up (equipment, implementation and training) and maintenance costs. And remember, the cost of maintenance includes your time and effort when assigning or re-assigning licenses, caseloads, etc.

Anticipate turn-over issues and ensure that on-going training as needed will be available at no additional charge.

Discuss the license types – Concurrent or Named. If not everyone will be using their licenses at the same time, the concurrent license type may be the better course – if available.



Also, consider how flexible the system is, i.e. does it allow for exceptions. Being able to modify the data to better reflect the actual may be needed in some cases – lost wifi connection, forgot to turn it on or off, etc.

Keep your billing process in mind – the data sent to the State Aggregator must match whatever you submit for billing.

Lastly, keep your IT department in the loop and don't get blinded by 'bells and whistles' – EVV is an unfunded mandate so make sure you get what you need – not necessarily all that someone on the team might want.

Important Dates to remember

Providers Begin Registering Selected EVV Solutions with the Statewide Aggregator	August 2020
Statewide Aggregator Testing Begins	October 2020
Final Date for Providers to Implement EVV for Medicaid Personal Care Services (PCS)	December 31 st 2020

Resources

For more information on EVV visit IAC's website or DOH website

IAC Website - <https://www.iacny.org/news/electronic-verification-visits-evt>

DOH EVV site - https://www.health.ny.gov/health_care/medicaid/redesign/evt/2020-04-20_tech_assist_call.htm